

Section:NR-OGCReference :IMS-NRI-043Page:1 of 4Revision:0Date:26 Nov 2022

INTEGRATED MANAGEMENT SYSTEMS

Document Title

Job Description

Author : MBA Approved : CNF

Job Title

LABORATORY TECHNICIAN (GUAM)

Reporting Line

This position reports to the Laboratory Operation Executive.

Primary Responsibilities

- In charge for performing analyses as defined in the matrix of laboratory test capabilities and reporting test results in accordance with the quality management system and applicable international standards.
- In charge for the safe and efficient operation and handling of laboratory apparatus and associated equipment, test materials and samples during the conduct of analysis to ensure personnel and equipment are not endangered.

Specific Responsibilities

- Authorized to receive and register samples; to conduct testing, to verify and analyze results, to report, review results as assigned and approved by the Operation Executive.
- Perform sample preparation and carry out tests in accordance to the standard methods as given on the Worksheet.
- Advises the Operations Executive and/or Lab Analyst and QA/QC Analysts of customers request received thru telephone or email.
- Perform standard quality checks, review, investigate and repeat analysis if suspicious results are encountered.
- Receives, inspects verifies, log in samples and properly and correctly registers in the SLIMS in accordance with work instructions, and reports missing, improperly labelled, contaminated or inadequate for analysis to his/her supervisor to inform client/customer requesting analysis or surveyor who took the samples.
- Prepares, label or tag the sample for analysis and sample retention in accordance to work instructions
- Disposal of retained samples per work instructions, cleans sample bottles, and controls issuance of sample bottles/containers to surveyors/customers
- Assists in the verification and calibration of laboratory equipment
- Monitors and record of laboratory working environment and inspection of facility control measures



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- Conducts housekeeping in all areas of the laboratory, sample retention, waste disposal area, chemical stockrooms, work benches and other areas as maybe assigned by his/her superiors.
- Advises the Operations Executive or QA/QC Analyst, reports and records equipment malfunction and test results that are non-conforming to standards and specifications
- Prepares reagents and solutions and performs standardization in accordance with standard test methods.
- Prepares and complete worksheets and data sheets, checks / review, signs and enters results on SLIM and prepares draft report
- Operates and performs routine maintenance of equipment being used for analysis.
- Standardize and/or verifies equipment being used with the supervision of Laboratory Analysts and/or Operation Executive.
- Participates in correlation program or proficiency test with the supervision of Llaboratory Analysts and/ or Operations Executive
- Monitor and report supply of laboratory glassware, chemicals, certified reference materials, equipment accessories and consumables & other laboratory needs/supplies for smooth laboratory operations.
- Performs work assignments in any laboratory areas when needed to meet laboratory operation commitments, conducts field tests, pick up / deliver samples containers, and procurement of supplies and materials locally, as maybe necessary and requested.
- Ensures compliance to company policies including but not limited to the maintenance of the Quality, Health and Safety, Environment and Energy Management System to exercise safety, sound energy conservation and housekeeping
- Must know the location, use and regularly checks all firefighting and safety equipment in the laboratory area
- Operates to the highest standards of ethics, in accordance with the SGS Code of Integrity.
- Advises the Laboratory Analysts or Operations Executive of his/her absence well ahead of schedule if unable to report for work
- Attends training, seminar or online lectures as maybe advantageous or as maybe assigned by Technical Governance, Human Resources, QHSEE.
- Performs other related duties as may be assigned either in aid of departmental goals or for his/her personal or professional training, education or development as programmed by his/her immediate superior.
- Complies with the Quality, Health and Safety, Environment and Energy (QHSEE) policies and supporting objectives including, but not limited to:
 - Demonstrates strong commitment to SGS QHSEE policies, procedures and work instructions by actively participating in meetings, projects and events, completes required training, intervenes in unsafe situations, refuses unsafe work, and complies fully with all applicable laws and regulations related to HSEE
 - Perform appropriately and immediately to emergency situations and assists other staff members in maintaining readiness to respond to emergencies within the workplace



Section:NR-OGCReference :IMS-NRI-043Page:3 of 4Revision:0Date:26 Nov 2022

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- Disposes or directs the disposal of waste generated as a part of daily work performed in a safe manner and in compliance with the disposal regulations and requirements, and in accordance with SGS Environmental Management System requirements
- Reports all incidents, including near misses and hazards, that may affect the achievement of QHSEE objectives in accordance with SGS Incident Reporting and Management requirements
- Efficiently uses all equipment, including safety equipment, and company owned property in the manner intended and reports any damaged / lost equipment to immediate superior
- o Maintains a safe and tidy worksite according to the organization's 5S program and guidelines
- Maintains awareness of the safety and health related hazards and environmental aspects and proposes action plans to control the risks to immediate superior or QHSEE Coordinators
- Actively participates in incident investigations and risk assessments as deemed necessary by SGS management
- o Fulfills the requirements needed in the success of the QHSEE Management System
- Recognizes the potential consequences of not following the established policies, procedures, and guidelines, including not fulfilling the organization's compliance obligations

Profile

- High School graduate (GED) minimum or college undergraduate
- No experience needed

Required Skills

- Excellent in social and communication skills both written and verbal with the ability to effectively present information and counter to questions from customers and/or regulatory agencies pertaining to the activities carried out by the team and in recommending remedial or action items for improvements, as needed.
- Has a logical and technical skills and able to assess problem
- Could handle tasks in demanding work environment such as outdoor/field assignments
- Ability to work effectively even under pressure while performing concurrent numerous laboratory works
- Able to work in flexible schedules when needed to meet laboratory operation commitments
- Detail and quality oriented
- Able to coordinate and motivate.
- To be able to count on, respect and confidentiality.
- Acts quickly and decisively; able to make tough calls.



Section:NR-OGCReferenceIMS-NRI-043Page:4 of 4Revision:0Date:26 Nov 2022

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- Knowledgeable in Computer MS Windows application
- Preferably with drivers' license